

As a charity, we rely on donations to run our services for the Norfolk community. Your support will be greatly appreciated.

HEAR FOR  
NORFOLK

# Adult Audiology Service Aftercare

HEAR FOR  
NORFOLK

Supporting people with hearing loss  
and related conditions

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This QR code can be used to make a donation. Thank you.

## We offer a range of services at Hear for Norfolk, including:

### Adult Audiology Service

NHS funded hearing testing and hearing aids fitting to people age 50+ (patients can either self-refer or seek a GP referral to us).

### Hearing Support Service

Maintenance of NHS issued hearing aids.

### Ear Otoscopy

Screening ears for the presence of earwax.

### Aural Care Service

NHS funded ear wax removal by microsuction (GP referral required). Private appointments are also available.

### The Cuppa Care Project

Emotional and wellbeing support, information and advice, delivered from our Cuppa Care bus.

### Hearing Loss Awareness Training

## Get involved

We are always looking to recruit and train volunteers who could assist us with the delivery of our Hearing Support Service and the Cuppa Care Project. If you enjoy helping people, are a good listener, empathetic, have a positive outlook on life and a friendly approach, please get in touch.

For online timetables, updates, news, events and information about all our services, please visit our website

[www.hearfornorfolk.org.uk](http://www.hearfornorfolk.org.uk)

or call us on **01603 404440**



**Hear for Norfolk provides aftercare support to people issued with NHS hearing aids by our Adult Audiology Service. We help with:**

- Routine maintenance and repairs of hearing aids, including cleaning ear moulds, supply and replacement of plastic tubing between the hearing aid and ear mould/domes, top hooks and filters
- Replacing batteries
- Providing guidance on the use of hearing aids, and
- Signposting users and families to other specialist services

**We deliver our outreach Adult Audiology Service Aftercare via:**

- Home Visits
- Community based clinics
- Mobile clinic
- Telephone support

**Please contact us on 01603 404440 or email us at [audiology@hearfornorfolk.org.uk](mailto:audiology@hearfornorfolk.org.uk) for further information about our Adult Audiology Service Aftercare.**

# Adult Audiology Service Aftercare Clinic Timetable

## October 2024 - March 2025

Location	Venue	Time	OCT	NOV	DEC	JAN	FEB	MAR
Acle	Car Park, Bridewell Lane, NR13 3RA	10am - 12pm	14th	11th	16th	13th	17th	17th
Aldborough	Aldbrough Community Centre, The Green, Aldborough, NR11 7AA	10am - 12pm	1st		3rd		4th	4th
Attleborough	Queens Square, Attleborough, NR17 2AF	10am - 12pm	24th	21st		23rd	27th	27th
Aylsham	Outside Aylsham Town Hall, NR11 6EL	1pm - 3pm	9th	6th	11th	8th	12th	12th
Aylsham	Bure Valley House, Station Road, Norwich, NR11 6HU	1pm - 3pm	7th	4th	9th	6th	10th	10th
Cromer	Ashdown Court, Cliff Avenue, Cromer, NR27 0AE	1pm - 3pm	1st			2nd	4th	
Cromer	Barkers Herne, Summerhouse Close, Cromer, NR27 9JE (10am-12pm on this date - 2nd Jan)	1pm - 3pm			3rd	2nd		4th
Dereham	Dereham Shopping Centre, Wrights Walk, Dereham, NR19 1TR	1pm - 3pm	16th	13th	18th	15th	19th	19th
Diss	Market Square, Outside the Post Office, IP22 4AN	10am - 12pm	28th	25th		27th	24th	24th
Erpingham	Erpingham with Calthorpe Village Hall, The Street, Erpingham NR11 7QB	10am - 12pm		20th			26th	
Fakenham	War Memorial, Market Place, Fakenham NR21 9BE	10am - 12pm	29th	26th		28th	25th	25th
Great Yarmouth	The Market Place, NR30 2BA	1pm - 3pm	14th	11th	16th	13th	17th	17th
Harleston	Co-op Car Park, Bullock fair Close IP20 9AT	1pm - 3pm	28th	25th		27th	24th	24th
Hickling	Methodist Church Car Park, NR12 0YD	1pm - 3pm	17th		19th			20th
Hingham	Marketplace, Hingham, NR9 4AF	10am - 12pm			4th	29th		5th
Hoveton	Hoveton & Wroxam Medical Centre, Stalham Road, NR12 8DU	1pm - 3pm	23rd	20th		22nd	26th	26th
Holt	The Venue, Kerridge Way, NR25 6DN	10am - 12pm	7th	4th	9th	6th	10th	10th
Loddon	Church Plain Car Park, NR14 6LX	10am - 12pm	8th	5th	10th	7th	11th	11th
Long Stratton	Long Stratton Leisure Centre, Swan Lane, NR15 2UY	1pm - 3pm	8th		10th		11th	
Ludham	Ludham Village Hall Car Park, Norwich Road, Ludham, Great Yarmouth, NR29 5PB	1pm - 3pm		14th		16th		20th
Mattishall	Bob Carter Court, Mattishall, NR20 3RU	1pm - 3pm			4th	29th		5th
Necton	Necton Community Centre, 13 Tun's Road, Necton PE37 8EH	1pm - 3pm	29th	26th		28th	25th	25th
Northrepps	Northrepps Village Hall, 4 School Close, Cromer, NR27 0LB	10am - 12pm	9th	6th	11th	8th	12th	12th
North Walsham	Vicarage Street Car Park, NR28 9DQ	10am - 12pm	15th	12th	17th	14th	18th	18th
Norwich	The Forum, Millenium Plain, NR2 1TF	10am - 12pm	11th	7th	12th	9th	6th	13th
Poringland	Budgens Car Park, The Street, NR14 7RQ	1pm - 3pm		5th		7th		11th
Reepham	Stimpsons Piece Pavillion, Bartle Court, Reepham, NR10 4LL	10am - 12pm	23rd			22nd		26th
Sheringham	Station Approach Car Park, NR26 8RG	1pm - 3pm	15th	12th	17th	14th	18th	18th
Spixworth	Village Hall Car Park, NR10 3NQ	10am - 12pm		8th		10th		14th
Stalham	Staithe Surgery Car Park, NR12 9BU	1pm - 3pm	17th	14th	19th	16th	20th	20th
Swaffham	Swaffham War Memorial, Lynn Street	1pm - 3pm	4th	1st	6th	3rd	7th	7th
Taverham	Village Hall Car Park, NR8 6JR	1pm - 3pm		8th		10th		14th
Theford	Market Place, IP24 2DS	10am - 12pm	4th	1st	6th	3rd	7th	7th
Watton	Queens Hall, Norwich Road, IP25 6DA	10am - 12pm	16th	13th	18th	15th	19th	19th
Wymondham	Waitrose Car Park, Wymondham, NR18 0SH	1pm - 3pm	24th	21st		23rd	27th	27th

## Community-based Adult Audiology Service Aftercare Clinics.

### October 2024 - March 2025

Location	Venue	Day	Time
Norwich <b>by appointment only</b>	14 Meridian Way, Meridian Business Park, NR7 0TA	Every Tue, Wed, Thu	10am - 12pm
Wells-Next-The-Sea <b>by appointment only</b>	Wells community hospital, Mill Road, NR23 1RF	18/12/2024 26/02/2025	10:30am- 12:30pm

For maintenance and assistance with your NHS Hear for Norfolk Adult Audiology Service issued hearing aids, please use this timetable. We deliver our after care support via our website at [www.hearfornorfolk.co.uk](http://www.hearfornorfolk.co.uk).

Call us at 01603 404440 or email [audiology@hearfornorfolk.org.uk](mailto:audiology@hearfornorfolk.org.uk).

We are able to assist with batteries, retubing, cleaning and other maintenance. You are welcome to use these services as many times as you need whilst you have Hear for Norfolk hearing aids.