As a charity, we rely on donations to run our services for the Norfolk community. Your support will be greatly appreciated.



This QR code can be used to make a donation. Thank you.



Supporting people with hearing loss and related conditions

Hearing Support Service (HSS) **Clinics Timetable**

April 2023 - September 2023



Supporting people with hearing loss and related conditions

We offer a range of services at Hear for Norfolk, including:

Hearing Support Service

Maintenance of NHS issued hearing aids

Ear Otoscopy

Screening ears for the presence of earwax

Aural Care Service

NHS funded ear wax removal by microsuction (GP referral required) Private appointments are also available

Adult Audiology Service

NHS funded hearing testing and hearing aids fitting to people age 50+ (patients can either self-refer or seek a GP referral to us)

The Cuppa Care Project

Emotional and wellbeing support, information and advice, delivered from our Cuppa Care bus.

Hearing Loss Awareness Training

Get involved

We are always looking to recruit and train volunteers who could assist us with the delivery of our Hearing Support Service and the Cuppa Care Project. If you enjoy helping people, are a good listener, empathetic, have a positive outlook on life and a friendly approach, please get in touch.

For online timetables, updates, news, events and information about all our services, please visit our website www.hearfornorfolk.org.uk or call us on **01603 404440**



Hear for Norfolk provides free assistance with:

- Routine maintenance and repairs of NHS issued hearing aids, including cleaning ear moulds, supply and replacement of plastic tubing between the hearing aid and ear mould/domes, top hooks and filters
- Replacing batteries
- Providing guidance on the use of hearing aids, and
- Signposting users and families to other specialist services

We deliver our outreach Hearing Support Service via:

- Home visiting
- Community based clinics
- Mobile clinic
- Telephone support

Please contact us on **01603 404440** or email us at nda@hearfornorfolk.org.uk for further information about our Hearing Support Service or to book a home visit.

Please look out for either of our pictured 'buses' when you attend the mobile clinic.

Hear for Norfolk - the operating name of Norfolk Deaf Association (NDA) - is a Charitable Company Limited by Guarantee registered in England & Wales No. 07966408 Registered Charity in England & Wales No. 1146883

Mobile Hearing Aid Maintenance Clinic April 2023 - September 2023

Location	Venue	Day	Time	APR	MAY	JUN	JUL	AUG	SEPT
Acle*	Car Park by Acle Methodist Hall, Bridewell Lane, NR13 3RA	Mon	10am - 12pm	3rd		5th	3rd	7th	4th
Antingham	Antingham Village Hall, Church Lane, NR28 ONL	Wed	10am - 12pm	26th		28th		30th	
Attleborough	Queens Square NR17 2AF	Thu	10am - 12pm	20th	18th	22nd	20th	24th	21st
Aylsham	Outside Aylsham Town Hall, NR11 6EL	Wed	1pm - 3pm	12th	10th	14th	12th	9th	13th
Aylsham*	ACT Centre, St. Michael's Avenue, Avenue, NR11 6HU	Thu	10am - 11.30am		11th		27th		21st
Aylsham	Bure Valley House, Station Road, Norwich, NR11 6HU	Thu	12pm - 1pm		11th		27th		21st
Dereham	Age UK Dereham Charity Shop, 31 Yaxham Rd, NR19 1HD	Wed	1.30pm - 3pm	19th	1 <i>7</i> th	21st	19th	23rd	20th
Diss	Market Square, Outside the Post Office, IP22 4AN	Mon	10am - 12pm	3rd		5th	3rd	7th	4th
Fakenham	War Memorial, Market Place, Fakenham NR21 9BE	Tue	10am - 12pm	25th	23rd	27th	25th	29th	26th
Great Yarmouth	The Market Place, NR30 2BA	Mon	1pm - 3pm	3rd		5th	3rd	7th	4th
Harleston	Co-op Car Park, The Street, IP20 9AT	Mon	1pm - 3pm	3rd		5th	3rd	7th	4th
Hickling	Methodist Church Car Park, NR12 OYD	Thu	12pm - 1pm	6th	4th	8th	13th	1 Oth	14th
Hingham	Market Place, NR9 4AF	Wed	12pm - 1pm	19th		21st		23rd	
Hoveton*	Hoveton & Wroxam Medical Centre, Stalham Road, NR12 8DU	Thu	1.30pm - 3pm	6th	4th	8th	13th	1 Oth	14th
Holt*	The Venue, Holt Community Arts Centre, Kerridge Way, NR25 6DN	Mon	10am - 12pm	1 <i>7</i> th	15th	19th	1 <i>7</i> th	21st	18th
Loddon*	Church Plain Car Park, NR14 6LX	Tue	10am - 12pm	11th	9th	13th	11th	8th	12th
Long Stratton*	Long Stratton Leisure Centre, Swan Lane, NR15 2UY	Tue	1pm - 3pm	11th		13th		8th	
Mattishall	Bob Carter Court, Daffodil Way, NR20 3RU	Wed	12pm - 1pm		1 <i>7</i> th		19th		20th
Mundesley	Mundesley All Saints Parish Church Car Park, Cromer Road, NR11 8JG	Wed	1pm - 3pm	26th		28th		30th	
Northrepps	Northrepps Village Hall, 4 School Close, Cromer, NR27 OLB	Wed	10am - 12pm	12th	10th	14th	12th	9th	13th
North Walsham*	Sainsburys Car Park, NR28 9DS	Tue	10am - 12pm	25th				15th	
North Walsham*	Vicarage Street Car Park, NR28 9DQ	Tue	10am - 12pm	18th	16th	20th	18th	22nd	19th
Norwich*	The Forum, Millenium Plain, NR2 1TF	Mon & Thu	10am - 12pm	13th	11th	15th	13th	1 <i>7</i> th	25th
Poringland*	Budgens Car Park, The Street, NR14 7RQ	Tue	1pm - 3pm		9th		11th		12th
Sheringham*	Station Approach Car Park, NR26 8RG	Tue	1pm - 3pm	18th & 25th	16th	20th	18th	15th & 22nd	19th
Spixworth	Village Hall Car Park, NR10 3NQ	Thu	10am - 12pm	27th		20th		24th	
Stalham	Staithe Surgery Car Park, NR12 9BU	Thu	10am - 1.30pm	6th	4th	8th	13th	10th	14th
Taverham	Village Hall Car Park, NR8 6JR	Thu	1pm - 3pm	27th		20th		24th	
Thetford	Market Place, IP24 2DS	Fri	1pm - 3pm	28th		30th	28th		1st & 29th
Watton	Queens Hall, Norwich Road, IP25 6DA	Wed	10am - 11.30am	19th	1 <i>7</i> th	21st	19th	23rd	20th
Wymondham	Waitrose Car Park, NR18 OSH	Thu	1pm - 3pm	20th	18th	22nd	20th	24th	21st

Community-based Hearing Aid Maintenance Clinic April 2023 - September 2023

Location	Venue	Day	Time	APR	MAY	JUN	JUL	AUG	SEPT
Norwich* -	14 Meridian Way, Meridian Business	Tue & Thu	10am - 12pm	4th, 6th,	2nd, 4th, 9th, 11th,	1st, 6th, 8th, 13th,		1st, 3rd, 8th, 10th,	
by appointment	Park, NR7 OTA			11th, 13th, 18th,	16th, 18th, 23rd,	15th, 20th, 22nd,	' '	15th, 17th, 22nd,	14th, 19th, 21st,
only				20th, 25th, 27th	25th, 30th	27th, 29th	25th, 27th	24th, 29th, 31st	26th, 28th
Drayton*	Badgers Wood Care Home, 29	Fri	10am - 11am	3rd	5th	2nd	7th	4th	
	School Rd, Norwich, NR8 6EF								
Swardeston	Swardeston Day Centre, Rugby Club,	Mon & Wed	10.15am - 12pm	26th		7th		7th	
	Hill Tops, Main Road, NR14 8DU		·						
Wells-next-the-Sea*	Wells Community Hospital, Mill Road,	Wed	10am - 12.30pm			28th		30th	
	NR23 1RF		'						
Bowthorpe Care	The Meadows, Ladysmock Way,	Wed	10am - 12pm	26th	31st	28th	26th	30th	27th
Village	off Cloverhill Road, Norwich, NR5 9BF								

 $^{^{\}star}$ At these clinics, we are also able to offer Otoscopy. Please get in touch for more information.